PRIVACY SUPPLEMENT

United Kingdom Privacy Supplement

Additional information for people in the United Kingdom, where BabuSpace is established and where our home standard is set.

BS-PRI-001 · Version 1.0 · Effective 15 October 2026 · Live
Applies to: Members and visitors in the United Kingdom · Governing law: UK GDPR and Data Protection Act 2018 · Owner: Data Protection Lead, BabuSpace Ltd

BabuSpace Ltd is a London company. The United Kingdom is not one market among several for us; it is where we are established, where our records sit, and where the standard in our main Privacy Policy comes from. This supplement adds the UK-specific detail.

1. Who is responsible

1.1 **Controller:** BabuSpace Ltd, company number 17291878, Holborn, London, United Kingdom.

1.2 We are registered with the Information Commissioner's Office and pay the annual data protection fee. Our registration reference is published at babuspace.uk/legal.

1.3 We have appointed a Data Protection Lead as the single point of contact for privacy matters: info@babuspace.uk, subject line "Privacy Request".

2. Your rights under UK GDPR

You have the right to:

- **be informed** about how we use your data - this Supplement and BS-POL-003 are how we do that;
- **access** a copy of the personal data we hold about you;
- **rectification** of anything inaccurate or incomplete;
- **erasure**, where we no longer need the data and no legal obligation requires us to keep it;
- **restrict processing** while a dispute about accuracy or legitimate interests is resolved;
- **data portability** - your data in a structured, commonly used, machine-readable format;
- **object** to processing based on our legitimate interests, and to direct marketing at any time and without exception;
- **not be subject to a solely automated decision** with legal or similarly significant effects, without human involvement. See BS-PRI-007.

2.1 Exercising a right is free. We will not charge you and we will not treat you differently forhaving asked.

2.2 We respond within **one month**. Where a request is complex or you have made several, we may extend by two further months and will tell you within the first month.

2.3 We may ask you to verify your identity before we act. That is a protection for you, not anobstacle.

3. Where a right has limits

3.1 **Erasure does not override a legal obligation.** We must keep booking, payment and payout records for seven years from the end of the tax year, and we must keep the information we report to HMRC. Closing your account does not delete those; we restrict them so they are used only for that purpose.

3.2 **Access does not extend to another person's data.** Where a message thread or a dispute record contains someone else's personal data, we will provide your data and redact theirs.

3.3 **Objection to legitimate interests is not automatic.** We will stop unless we can show compelling grounds that override your interests, or the processing is for establishing or defending a legal claim. Trust and safety processing is normally in that category, and we will explain why if it applies to you.

4. Marketing

4.1 We send marketing email only with your consent, and you can withdraw it in one click in any message or in Account settings.

4.2 Transactional messages are different. Booking confirmations, payout notices, security alerts and policy change notices are not marketing, and you cannot opt out of them while you hold an account.

4.3 We do not sell your data and we do not share it with third parties for their own marketing.

5. International transfers out of the UK

5.1 Our providers operate globally, so your data will leave the UK.

5.2 Where the destination is covered by UK adequacy regulations, we rely on those. Otherwise we use the **International Data Transfer Agreement**, or the **UK Addendum to the EU Standard Contractual Clauses**, supported by a documented transfer risk assessment.

5.3 You can ask us for a copy of the safeguards in place for a specific transfer.

6. Complaints

6.1 Come to us first if you can: info@babuspace.uk, subject line "Privacy Complaint". We acknowledge within 3 business days.

6.2 You have the right to complain to the **Information Commissioner's Office** at any time, whether or not you have raised it with us.

- ico.org.uk
- Helpline 0303 123 1113
- Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

6.3 You also have the right to an effective judicial remedy, and to bring a claim for compensation where you have suffered damage or distress.

7. Data breaches

7.1 Where a personal data breach is likely to result in a risk to your rights, we notify the ICO within **72 hours**. Where the risk is high, we notify you directly and without undue delay.

7.2 If you are a Host and Guest information you hold is lost or exposed, you have your own obligation. Tell us within 24 hours and see BS-POL-008 §6.

8. Short-term letting and your data

8.1 Under the platform reporting rules, we must collect and verify tax information about UK Hosts and report it to HMRC annually. That is a legal obligation and you cannot opt out of it. What we report, and why we can withhold payouts if you do not provide it, is in BS-PRI-009 and BS-POL-007.

8.2 Where a local authority requires a Host to keep a guest register, that obligation sits with the Host. BabuSpace does not collect that data on their behalf.

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BabuSpace Ltd · Registered in England and Wales, Company No. 17291878 · Holborn, London, United Kingdom Sits beneath the BabuSpace Privacy Policy (BS-POL-003); it adds to that Policy and does not replace it. Questions: info@babuspace.uk