PRIVACY SUPPLEMENT

Cookie and Similar Technologies Policy

What we store on your device, why, and how to change it. Short, because there is not much of it.

BS-PRI-006 · Version 1.0 · Effective 15 October 2026 · Live
Applies to: Visitors to babuspace.uk and users of the BabuSpace apps · Governing law: UK GDPR, Data Protection Act 2018 and the Privacy and Electronic Communications Regulations 2003 · Owner: Data Protection Lead, BabuSpace Ltd

We use fewer cookies than most marketplaces, for a simple reason: we do not sell advertising and we do not share your browsing with advertisers. That removes the entire category most cookie policies are really about.

1. What we use

Category	Consent needed	What it does	Typical life
Strictly necessary	No	Keeps you logged in, remembers your basket through checkout, balances load, and protects against fraud and automated attacks	Session, or up to 12 months for the login token
Preferences	Yes	Remembers your language, display currency and cookie choices	Up to 12 months
Analytics	Yes	Tells us which pages are used, where people abandon a booking, and what is broken. Aggregated	Up to 13 months
Advertising	—	**We do not use advertising or cross-site tracking cookies at all**	n/a

1.1 Strictly necessary cookies do not require your consent because the Platform cannot function without them. Everything else is off until you turn it on.

1.2 We do not use a cookie wall. Declining analytics and preferences does not restrict your access to any part of BabuSpace.

2. Similar technologies

2.1 **Local storage** in your browser, used for the same purposes as cookies, principally to keep a booking in progress if your connection drops.

2.2 **Mobile device identifiers** in our apps, used for crash reporting and to keep you logged in.

2.3 **Pixels in transactional email** - we can see whether a booking confirmation was opened, because a Guest telling us they never received one is a common support case and this is how we check. Marketing email pixels are used only where you have consented to marketing.

2.4 We do not use device fingerprinting for advertising. We do use device and connection signals for **fraud prevention**, which is covered by our legitimate interests and described in BS-POL-003 §2.2.

3. Third parties

3.1 A small number of providers set cookies on our behalf: our analytics provider, our error-monitoring provider, and our payment provider on the payment page.

3.2 The payment provider's cookies on the payment page are strictly necessary. Card payment cannot be completed securely without them.

3.3 The current list of providers, with links to their own policies, is published at babuspace.uk/cookies and updated when it changes.

4. Changing your mind

4.1 Go to **babuspace.uk/cookies** at any time. The choice you made is shown and can be changed in one click.

4.2 You can also block or delete cookies in your browser. Blocking strictly necessary cookies will break login and checkout.

4.3 We re-ask for consent every **12 months**, and immediately if we add a new category.

5. Do Not Track and Global Privacy Control

5.1 We honour **Global Privacy Control** signals. Where your browser sends one, we treat it as a refusal of analytics and preferences cookies without asking you again.

6. If you are outside the UK

6.1 The supplement for your country may give you additional rights over cookie data, since cookie identifiers are personal data. See the Privacy Centre (BS-PRI-000).

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